

Green Home Grants Scheme

Applications are now open for Green Homes Grant vouchers to help towards the cost of installing energy efficiency measures in your home, such as insulation or low carbon heating. This government funded scheme is only available in England and runs until 31st March 2022.

For those who are struggling to access the scheme, and do not have friends or family to provide assistance, please contact us on 0800 677 1307. We are extremely busy at this time but will endeavour to support those that need our help.

How do I apply?

- 1) Check your eligibility and generate a list of qualifying measures for your home here:
<https://www.simpleenergyadvice.org.uk/green-homes-grant/questionnaire>
- 2) Contact a Green Homes Grant registered contractor, accredited by TrustMark to obtain a quote.
 - A Directory of installers compiled by Marches Energy Agency can be found below
 - Alternatively search by your post code at one of the following websites:
<https://www.trustmark.org.uk/find-a-tradesman>
<https://www.simpleenergyadvice.org.uk/installer-search>
- 3) Apply for Green Homes Grant vouchers online here:
<https://green-homes-grant.service.gov.uk/homeowner-and-landlord-application>
- 4) Redeem Green Homes Grant vouchers here:
<https://www.gov.uk/redeem-green-homes-grant-voucher>

For those without internet or who find it difficult to do things online, it is possible for someone to apply online on your behalf; you would receive a paper form by post within 10 working days.

Am I eligible? How much is available?

Are you on a low income/ in receipt of benefits?

No

Yes

Two thirds of the total cost, up to a maximum of £5,000, for:

- owner-occupied homes;
- park homes (including Gypsy and Traveller sites);
- long-leasehold and shared ownership homes;
- landlords of private rented and social domestic housing. Renters can ask their landlord to apply and make improvements.

100% of the cost, up to £10,000 for:

Home or park home owners only, not landlords, where residents receive at least one income-based or disability benefit:

- income-based/contribution-based jobseeker's allowance
- income-based/contribution-based employment and support allowance
- income support
- pension 'guarantee' credit
- working tax credit
- child tax credit
- universal credit
- disability living allowance
- personal independence payment
- attendance allowance
- carer's allowance
- severe disablement allowance
- industrial injuries disablement benefit
- housing benefit.

What can be installed?

PRIMARY measures

At least one of the following measures must be installed to qualify for support with the vouchers. Vouchers can be used to 'top up' certain measures e.g. loft insulation, but cannot be used to *replace* any existing measures.

<u>Insulation</u>	<u>Low carbon heat</u>
<ul style="list-style-type: none"> • solid wall insulation (internal or external) • cavity wall insulation • under-floor insulation (solid floor, suspended floor) • loft insulation • flat roof insulation • pitched roof insulation • room in roof insulation • insulating a park home 	<ul style="list-style-type: none"> • air source heat pump • ground source heat pump • solar thermal (liquid filled flat plate or evacuated tube collector) • biomass boiler • hybrid heat pump

SECONDARY measures

- You will only be able to *redeem* vouchers for secondary measures once you have installed and redeemed a voucher for at least one primary measure.
- The cost of secondary measures can equal, but not exceed, the cost of the primary measure/s installed, therefore **it is very unlikely that the voucher would cover the cost of double glazing for an entire house.**

- Draught-proofing
- Double/triple/secondary glazing if you currently have single glazing
- Energy efficient doors, to replace single-glazed or solid doors installed before 2002.
- Heating controls and insulation - hot water tank thermostats, hot water tank insulation, appliance thermostats, smart heating controls, zone controls, intelligent delayed-start thermostats and thermostatic radiator valves.

What further help is available?

A contractor Directory and some common FAQs are provided below.

The UK Government website provides advice and a link to applying for the voucher:

<https://www.gov.uk/guidance/apply-for-the-green-homes-grant-scheme>

The Simple Energy Advice website allows you to create a package of measure for your home:

<https://www.simpleenergyadvice.org.uk/green-homes-grant/questionnaire>

Full terms and conditions for the scheme are available here:

<https://green-homes-grant.service.gov.uk/customer-terms-and-conditions>

Green Home Grants Scheme – Contractor Directory

The following Directory provides details about local contractors who offer eligible Green Homes Grant (GHG) measures and vouchers for residents in the areas in which we work (Shropshire, Staffordshire, Telford and Derbyshire).

Details of which measures each contractor can install, and their accreditation levels are provided in the Directory.

Trustmark – is the Government Endorsed Quality Scheme covering work a consumer chooses to have carried out in or around their home. TrustMark Registered Businesses have been vetted to meet required standards and have made a considerable commitment to good customer service, technical competence and trading practices. <https://www.trustmark.org.uk/>

MCS – is a standard for installing certain renewable energy technologies. Contractors that are MCS certified are technically safe and competent and use equipment that meets good standards of performance. <https://mcs-certified.com/>

This list is not a formal recommendation by Marches Energy Agency, but includes those contractors which have responded to us, to say they are happy to be contacted about installing GHG measures.

Further contractors can be found by searching using your post code at the following links:

<https://www.trustmark.org.uk/find-a-tradesman>

<https://www.simpleenergyadvice.org.uk/installer-search>

NB – Ensure your quotes contain sufficient information.

A common reason for applications not meeting the requirements is due to quotes not containing the correct information. The quote you receive from your installer should include:

- Business name and contact details
- Company registration and VAT numbers (if applicable)
- Your name/address/contact details
- Full breakdown of works, including enabling works (e.g. scaffolding, lowering of the level of ground water) including costs
- Any guarantee/warranty you will be providing
- Payment terms (how/when will customer have to pay)
- How long the job will take (hours)
- Total price (incl. VAT for domestic customers)
- Any delivery costs
- Any deposit needed
- Details of stage payments (if agreed)
- Any access needed (e.g. to water/electricity)

All Seasons Interiors Limited	
<p>Over ten years' of experience installing home efficiency improvements, specialising in heating systems and insulation. Based in Sheffield, South Yorkshire, our large team of quality accredited installers serve customers across England, Wales and Scotland, and employ the latest materials and methods. We offer a reliable and professional service, providing our customers with expert advice and assistance from the initial survey through to design and completion.</p>	
Website: https://www.allseasonsinteriors.co.uk/	Primary Measures ✓ Loft Insulation Internal Insulation External Insulation Room in Roof Insulation Underfloor Insulation Air Source Heat Pumps
Telephone: 01909 771 838	
Email: info@allseasonsinteriors.co.uk	
Address: UNIT 5, Old Waleswood Colliery Mansfield Road Sheffield S26 5PQ	
Area: Nationwide	
Certification: Trustmark Approved MCS No: NAP-30534	

Caplor	
<p>Caplor is an established business based in rural Herefordshire owned by the Williams family. The team are genuinely focused on making a positive impact in terms of people, planet and profit; they've gone the extra mile in the county, regionally and internationally.</p>	
Website: https://www.caplor.co.uk/	Primary Measures ✓ Air Source Heat Pumps Ground Source Heat Pumps Solar Thermal
Telephone: 01432 860 644	
Email: info@caplor.co.uk	
Address: Caplor Farm Fownhope Herefordshire HR1 4PT	
Area: Midlands	
Certification: Trustmark Approved MCS No: NIC-5918	

City Energy Network Ltd	
<p>We are a leading solutions provider for energy advice, energy efficiency funding and installation programmes. Our customers are at the heart of everything we do, reducing their energy bills and warming their homes. We ensure delivery of our services is to the highest standard possible; as a Trustmark accredited organisation, you can feel rest assured you are in safe hands.</p>	
Website: https://www.cityenergy.co.uk	Primary Measures ✓ Loft Insulation Cavity Wall Insulation Internal Insulation External Insulation Room in Roof Insulation Underfloor Insulation Air Source Heat Pumps Ground Source Heat Pumps Solar Thermal Secondary Measures ✓ Double/triple/secondary glazing Energy efficient doors
Telephone: 02920 499 183	
Email: info@cityenergy.co.uk	
Address: Coptic House 4 - 5 Mount Stuart Square Cardiff CF10 5EE	
Area: Nationwide	
Certification: Trustmark Approved MCS No: STR-327	

EBRL Eco Builds & Renewables LTD	
<p>EBRL is a family run business, which aims to inspire and enable sustainable living through energy efficient construction, materials and design. We began trading in electrical services in 1975 and today help our clients realise construction and renovation projects in a way that reduces the financial and environmental cost of any structure. We work across England and Wales and recognise the importance of tailoring our services to clients' requirements.</p>	
Website:	https://www.ebri.co.uk
Telephone:	07930 947 897
Email:	jack@ebri.co.uk
Address:	Unit 3&4, Towers Business Park Rugeley WS15 1UZ
Area:	Midlands
Certification:	Trustmark Approved MCS No: APH-46426
<p>Primary Measures ✓</p> <ul style="list-style-type: none"> Loft Insulation Internal Insulation Room in Roof Insulation Underfloor Insulation Air Source Heat Pumps Ground Source Heat Pumps Solar Thermal <p>Secondary Measures ✓</p> <ul style="list-style-type: none"> Heating controls and insulation 	

Effective Energy Solutions Ltd/Effective Heating	
<p>Effective Heating is committed to becoming one of the UK's leading installers of home heating solutions and making a difference to the comfort of our customer's homes. Our aim is to deliver quality heating solutions at great value. By taking responsibility, investing in our workforce and listening to our customers, we will ensure that we not only provide a professional service throughout the process but ensure the next customer can trust us to deliver.</p>	
Website:	https://effective-energy.co.uk/
Telephone:	03330 030 703
Email:	sales@effectiveheating.co.uk
Address:	Carriage Court Welbeck Estate Worksop Nottinghamshire S80 3LR
Area:	Across England
Certification:	Trustmark Approved
<p>Primary Measures ✓</p> <ul style="list-style-type: none"> Loft Insulation Cavity Wall Insulation Internal Insulation External Insulation Room in Roof Insulation Underfloor Insulation <p>Secondary Measures ✓</p> <ul style="list-style-type: none"> Double/triple/secondary glazing 	

Energyzone	
<p>Energyzone provides an integrated approach to provide the best renewable solutions to both new build and retrofit properties with sustainable solutions for heating, power and ventilation. We specialise in hard to heat and larger properties and cover Heat pumps, Solar PV, Smart Electric Vehicle Chargers, Batteries, Solar thermal, Underfloor heating and Mechanical Ventilation Heat recovery systems.</p>	
Website:	http://www.energyzone.co.uk/
Telephone:	01299 270 011
Email:	andy@energyzone.co.uk
Address:	Unit 7 Tenbury Road Industrial Estate Cleobury Mortimer DY14 8RD
Area:	50 miles from DY14 8RD
Certification:	Trustmark Approved MCS No: NIC-1053
<p>Primary Measures ✓</p> <ul style="list-style-type: none"> Air Source Heat Pumps Ground Source Heat Pumps Solar Thermal 	

Evolve Home Energy Solutions LTD	
Evolve Home Energy Solutions was created in 2015 to bring a new approach to energy efficiency based on quality, customer service and innovation. Its directors have over 50 years combined experience in the energy efficiency sector and in 5 short years the company has grown from a team of 2 to 37 full time employees. We set ourselves extremely high standards that you'll see in the quality of our workmanship and through all aspects of our customer care.	
Website: https://www.evolvehes.co.uk/	Primary Measures ✓ Loft Insulation Cavity Wall Insulation
Telephone: 0800 2922 554	
Email: info@evolvehes.co.uk	
Address: Wyastone Business Park Monmouth NP25 3SR	
Area: West Midlands, Wales, Central Southern England, South West England	
Certification: Trustmark Approved	

GreenHouse Energy Ltd	
Greenhouse Energy Ltd has been tasked with delivering Energy saving measures through access to direct funding from EON via the ECO3. We can fund projects through ECO3 or Local Authority Flex initiatives. We are currently delivering works (in full compliance of HSE guidance) across Wales and South West of England including Blaenau Gwent council and Powys Council Warm Wales initiative.	
Website: https://greenhouseenergy.co.uk/	Primary Measures ✓ Loft Insulation Cavity Wall Insulation Internal Insulation Room in Roof Insulation Underfloor Insulation
Telephone: 01244 637 410	
Email: mark@greenhouseenergy.co.uk	
Address: Unit 30 Garden City Industrial Est Deeside CH5 2HW	
Area: Midlands, Wales	
Certification: Trustmark Approved	

GSR Heating Ltd.	
GSR Heating Ltd have worked with local energy agencies and councils since 2013 and have provided help and assistance to 1000s of customers through the years to access funding to improve energy efficiency.	
Website: https://www.gsrheating.co.uk/	Primary Measures ✓ Loft Insulation Cavity Wall Insulation Air Source Heat Pumps (from end November)
Telephone: 01432 357 967	
Email: info@gsrheating.co.uk	
Address: Energy House Grandstand House Hereford HR4 9NH	
Area: Hereford initially. If further afield, mention Marches Energy Agency.	
Certification: Trustmark Approved	

Origin Energy Services	
Origin Energy Services provides cost effective solutions to improve the energy efficiency in homes and businesses nationwide. We pride ourselves on our exceptional levels of Health and Safety compliance and Customer Care. We have received several industry awards including Insulation and fabric installer of the year 2020 within the midlands region.	
Website: http://www.originenergyservices.co.uk/	Primary Measures ✓ Loft Insulation Cavity Wall Insulation External Insulation
Telephone: 01332 293 049	
Email: info@originenergyservices.co.uk	
Address: 11 Eagle Park Alfreton Road Derby DE21 4BF	
Area: Nationwide	
Certification: Trustmark Approved	

Princes LHS Ltd	
Established in 2004 as an electrical contractor and renewables specialist providing heating, electrical and renewable solutions for domestic and commercial properties. Gas safe and OFTEC approval for plumbing and heating, in addition to NICEIC approval for electrical contracting. Engineers are MCS accredited for the installation of Solar PV, Solar Thermal & Air Source Heat Pumps and are professionally audited.	
Website: https://princeslhs.ltd/	Primary Measures ✓ Air Source Heat Pumps Ground Source Heat Pumps Solar Thermal
Telephone: 01691 624 336	
Email: mail@princeslhs.ltd	
Address: The Rennet Works Market Street Ellesmere SY12 0AN	
Area: N and E Wales, Shropshire, Chester	
Certification: Trustmark Approved MCS No: NAP-17107	

7energy	
We are a leading designer, supplier and installer of renewable energy systems - Solar Panels, Wood Pellet Boilers, Solar Thermal Panels and Heat Pumps in Shropshire, Powys and surrounding areas. 7 Energy is passionate about the fundamental benefits that sustainable energy systems provide: the reduction of CO2 emissions, a reduction in the reliance on fossil fuels and the potential for financial savings.	
Website: http://www.7energy.co.uk/	Primary Measures ✓ Air Source Heat Pumps Ground Source Heat Pumps Solar Thermal Biomass Boiler
Telephone: 01743 461 452	
Email: info@7energy.co.uk	
Address: Emstrey House (North) Shrewsbury Business Park Shrewsbury Shropshire SY2 6LG	
Area: Shropshire, Cheshire, Staffordshire, Herefordshire, Telford & Wrekin	
Certification: Trustmark Approved (in process) MCS No: ELC-54402	

Shropshire Green Energy Centre Ltd.	
Shropshire Green Energy Centre is a growing Renewable Energy Design and Installation Company based in the heart of Shropshire, known for its wide range of expertise and highly professional knowledge. Whilst maintaining a moral, ethical and partnering culture, the Company will strive to provide Best Value Solutions, by listening to others and exceeding expectations.	
Website: http://www.shropshiregreenenergycentre.co.uk/	Primary Measures ✓ Loft Insulation Cavity Wall Insulation
Telephone: 01952 505 506	
Email: admin@sgec.co.uk	
Address: Shropshire House Cemetery Road Dawley Bank Telford TF4 2BS	
Area: Shropshire, Staffordshire, West Midlands, Worcestershire, Telford & Wrekin	
Certification: Trustmark Approved	

Smart Energy West Midlands Ltd.	
We are an ethical business whose aim is to help customers improve the energy efficiency of their homes, regardless of whether we can deliver the solution we will always recommend what we believe to be the best solution for the customer.	
Website: http://www.smartinsulation.co.uk	Primary Measures ✓ Loft Insulation Cavity Wall Insulation Internal Insulation Room in Roof Insulation Underfloor Insulation
Telephone: 03333 583 130	
Email: info@smartinsulation.co.uk	
Address: Part Ground Floor Block E5, Hagley Court North The Waterfront Brierley Hill DY5 1XF	
Area: Midlands, 100 miles from DY	
Certification: Trustmark Approved	

FAQs

Does the voucher cover enabling works?

Certain enabling works are covered. These include:

- Professional services such as detailed design drawings and modelling to evaluate moisture risk;
- Contractor costs such as labour and materials, scaffolding and VAT;
- Work to support the retrofit such as necessary structural improvements;
- Low carbon heating pipework, pumps and valves, and fittings.

What is not covered?

- Solar PV systems
- Fossil fuel heating system replacements (e.g. boiler replacement/repair).
- Newly built homes that have not previously been occupied.
- Professional services such as EPCs or works that are not linked to an energy efficiency retrofit;
- Building work for retrofit measures not identified in the Green Homes Grant voucher scheme;
- Contractor training costs; asbestos removal; additional building insurance premiums or certification fees;
- Insulation for new extensions built to current building standards; extensions built without permission or without fixed heating; outbuildings; and conservatories without fixed heating;
- Householder costs such as furniture storage or alternative accommodation costs during disruption.

How many quotes do I need?

Only 1 quote from a Green Homes Grant registered, Trustmark accredited installer is required in order to apply for a voucher. You will need to upload a copy of the quote to the website when you apply. We recommend residents obtain a minimum of 2 quotes.

Do I have to use just one contractor?

No, you can use different contractors if you are planning a variety of different measures. Quotes would be required from each contractor and uploaded to the website.

When can the contractor start work?

Once your voucher has been issued, the installer can begin the work. Any work that was started before that date cannot be claimed.

You may be asked for a deposit by the installer, but it cannot be larger than your expected contribution to the cost of measures. If you're applying under the low-income scheme, then your installer cannot ask you for a deposit unless the cost of your measures is more than £10,000.

Do I have to apply for primary and secondary measures at the same time?

Primary measures have to be applied for first, and it's sensible to apply for everything at the same time. However you can apply for secondary measures at a later date; you'll need the reference number from your primary measures to do so.

How do I redeem my voucher/s?

To redeem your voucher you'll need to confirm that:

- the installation was completed satisfactorily before the voucher expiry date
- you have received the necessary documents from the installer
- you have paid your share of the costs to the installer (if applicable)
- you meet the relevant eligibility requirements
- You will need to provide a dated copy of the invoice issued by the installer

When you redeem your voucher the grant will be paid on your behalf directly to the installer.

Is there a deadline for getting the work done?

Yes, the vouchers expire 3 months after their date of issue and before 31st March 2022. Works must have been completed, relevant documents submitted and the voucher redeemed before then.

What guarantees do I have regarding workmanship?

Installers must be registered as Green Homes Grants contractors and also be TrustMark accredited; this is to try and ensure a high level of workmanship and that contractors understand the grant process. Installers should, within 14 days of the installation (and no later than 7 days before the voucher expires), issue you with the relevant guarantee and conformity documents for the measures you have had, for example low carbon heating systems require a Microgeneration Certification Scheme (MCS) certificate. Any documentation you receive should be kept for a minimum of 6 years (10 years for landlords).

I'm a landlord, can I apply?

Yes, landlords can apply for the scheme capped at £5,000 but not the low income scheme. As above, you should keep hold of all post installation documentation for 10 years. If you have been given a UIN by the Scheme Administrator you must include it in each application for a Voucher.

I'm a tenant, can I apply?

No, but you can fill in the questionnaire at Simple Energy Advice to see what measures may be suitable for your home and then discuss these with your landlord and encourage them to apply.

My existing solar thermal/biomass boiler/air source heat pump needs repairing, can I use the vouchers for that?

No, the scheme is only for completely new measures or systems, not for repair or replacement of parts of an existing measure or system and not for purchasing second-hand systems. It is however, possible to apply for top ups e.g. to loft insulation.

If I get low carbon heating installed, can I also receive Renewable Heat Incentive (RHI) payments?

The RHI payments would be reduced as a result. You should first "redeem" the Green Homes Grant voucher, then apply to Ofgem for accreditation of the heating system under the RHI scheme, notifying Ofgem about the amount of Grant paid. If the RHI accreditation is successful Ofgem will deduct the relevant amount of Grant from the RHI payments.

Are there any post installation obligations?

Yes – for a period of 12 months following voucher redemption, the installed measure cannot be moved or modified. For the lifetime of low carbon heating systems - these must be serviced in line with manufacturer's instructions, and for biomass boilers only authorised fuel used.